



Updated: March 20, 2020

We know that many people have concerns about the Coronavirus, also known as COVID-19. At Plastic Surgery One, our top priority is the health and wellbeing of our patients, staff, and providers.

Like other health care institutions, we are closely following guidelines set forth by the Center for Disease Control and other local, national and international health organizations.

- We are officially postponing our seminar that had been scheduled for March 25th and hope to reschedule about the same time in April.
- We and other surgeons have our access to the operating room temporarily restricted. Until this crisis is over the Operating room and general anesthesia are reserved exclusively for emergency cases.
- Purely elective cases such as cosmetic cases are not currently able to use the operating room.
- Emergent cases such as damaged implants will still have use of the OR.
- We will be doing more elective cases in our office surgical suite, and more cases at the surgical center with local and blocks. We will only do what is safe and effective. Please check with us.
- We strongly suggest having a consult to address concerns or wishes or in order to establish your surgical plan. We will get you on our surgical list for the end of the crisis. Consults may not be possible for much longer since many areas are going to "lock-down". We are working on consultation by telemedicine and hope to have that working by the end of the day.
- We're screening patients during the appointment reminder call 24-48 hours prior to their appointment to confirm whether or not they are experiencing symptoms like: fever, coughing, shortness of breath.
- We're screening patients when they arrive at Plastic Surgery One. Patients can expect to have their temperature taken. If a patient has a fever of 100 or higher, he or she will be asked to wear a surgical face mask and will be escorted to a designated exam room. Patients will be treated and then referred to their PCP or other appropriate facility.
- If the office is crowded, please register and wait in your car. We will call you when less crowded.
- Use a dedicated exam room with dedicated patient care equipment.
- Exam rooms will undergo appropriate sanitizing and hard surface disinfection after each patient encounter.
- We're monitoring supplies to ensure we are well stocked with appropriate disinfecting supplies, masks, and gloves.
- We are recommending all employees and patients take precautionary health measures, including frequent handwashing, use of hand sanitizers, and staying home if sick.

Please do not hesitate to call us at 301-698-2400, should you have questions or concerns. We will be there for you and your needs while respecting your safety.

Sincerely,  
Donald Kress, M.D.  
Plastic Surgery One